### FREQUENTLY ASKED QUESTIONS FOR VENDORS

TreeSap Farms, LLC (d/b/a Everde Growers) and its wholly owned subsidiaries (collectively, "<u>Everde</u>") filed voluntary petitions for relief under Chapter 11 of the United States Bankruptcy Code (the "<u>Bankruptcy Code</u>") in the United States Bankruptcy Court for the Southern District of Texas (the "<u>Court</u>").

The following information is designed to answer questions that you may have regarding the Chapter 11 bankruptcy process with respect to the filing of Everde's Chapter 11 proceedings.

### 1. What is Chapter 11?

Chapter 11 of the United States Bankruptcy Code provides a legal mechanism for companies to reorganize through a court-supervised proceeding to address various financial issues while continuing to operate their businesses.

### 2. Why did Everde file Chapter 11?

After facing months of various operational and liquidity related challenges, Everde made the decision to initiate Chapter 11 proceedings to mitigate the adverse impacts of these various challenges. Everde will continue to operate in the ordinary course of business without interruption while it completes its restructuring process, and is working with its advisors and stakeholders to consider strategic alternatives that will maximize value for all stakeholders. These alternatives include conducting a court-supervised sale process of all or substantially all of Everde's assets to determine if there are potential acquirers of the business who will offer an acceptable purchase price.

#### 3. Is Everde going out of business?

**No.** A Chapter 11 reorganization does **not** mean that Everde is going out of business. Everde's operations are expected to continue in the ordinary course of business or, stated differently in a "business as usual" mode, during the Chapter 11 proceedings.

Everde intends to continue honoring its obligations in the ordinary course of business following the commencement of the Chapter 11 proceedings. Everde remains confident in its ability to deliver value for the benefit of its stakeholders.

### 4. Does Everde have sufficient funding to continue operations?

Yes, Everde expects to have sufficient liquidity to continue operations and meet its business obligations during the restructuring. The Company has sought court approval for debtor-in-possession financing that, upon Court approval, will provide sufficient cash to maintain normal business operations during the Chapter 11 proceedings.

## 5. How will the restructuring process affect day-to-day operations?

Everde does not expect the Chapter 11 proceedings to affect day-to-day operations. Everde will continue to operate as usual during the Chapter 11 proceedings.

### 6. Will vendors still be paid?

The Company intends to pay suppliers under normal terms for goods received and services rendered after the bankruptcy filing date, February 24, 2025. Any claims for goods received or services rendered after the filing date are considered "administrative claims", which receive a priority status.

While United States Bankruptcy law mandates that unpaid claims for goods and services provided to Everde *prior* to the bankruptcy filing date—also known as "prepetition claims"—cannot be paid without specific court approval, one of Everde's goals at the commencement of these Chapter 11 proceedings was to file a number of motions with the Court seeking Court-authorization to pay certain prepetition obligations.

Importantly, one of these motions seeks Court approval to pay certain prepetition claims held by vendors against Everde at the start of the Chapter 11 proceedings, while also allowing Everde to continue to operate in the normal course of business without interruption to its important relationships with vendors. Everde expects to receive Court approval of its request to pay certain prepetition claims of vendors, as well as other customary relief granted to debtors that seek chapter 11 bankruptcy protection.

If you provided goods or services before the bankruptcy filing date and have not been paid, you can file a proof of claim with the Court. There is currently no deadline to file your proof of claim against Everde and, to the extent you would like to file a proof of claim, please continue to visit the website maintained by Donlin Recano & Company ("Donlin"), Everde's claims and noticing agent retained for these Chapter 11 proceedings: <a href="https://www.donlinrecano.com/tsf">https://www.donlinrecano.com/tsf</a>

General information is also available by calling Donlin's information hotline at 1 (877) 322-4952 (US) or 1 (212) 771-1128 (International), or by sending an email to tsfinfo@drc.equiniti.com.

# 7. Will Everde pay post-petition invoices according to the same schedule that was used before the Chapter 11 filing?

**Yes**. Everde expects to continue to place orders and receive goods and services as usual, and to pay vendors for goods and services provided to Everde on or after the filing date.

### 8. Can I take back my goods?

It is against the law to take back goods from a company that has filed for Chapter 11 without following the applicable procedures under the Bankruptcy Code.

### 9. Can I renegotiate the terms of my agreement(s) with you?

Everde intends to maintain existing payment terms and expects our vendors to continue to honor existing agreements. If you have a contract with Everde, bankruptcy laws require that you continue to honor the terms of such agreement unless otherwise ordered by the Court.

Likewise, bankruptcy laws require that Everde pay for goods and services provided on or after the filing of the Chapter 11 proceedings and during the restructuring process in the normal course of business. We are committed to the relationship we have developed with your organization and will continue to work closely with you throughout this process. Your cooperation will ensure that our businesses continue to operate normally and that our companies can continue working together.

### 10. When is Everde expected to emerge from Chapter 11?

There is no definitive time frame for how long a company remains in the Chapter 11 process, but we expect the process will take approximately three to four months.

### 11. Will my contact at Everde remain the same?

Yes, Everde contacts will remain the same.

### 12. Where can I get additional information about the Chapter 11 proceedings?

Everde will continue to keep you informed as it moves through the restructuring process. For additional information, Everde has set up a toll-free hotline to answer questions about Everde's restructuring.

The hotline can be accessed by calling 1 (877) 322-4952 (US) or 1 (212) 771-1128 (International). Court filings and information about the claims process may be obtained free of charge from Donlin's website available at: <a href="https://www.donlinrecano.com/tsf">https://www.donlinrecano.com/tsf</a> or by sending an email to <a href="tsfinfo@drc.equiniti.com">tsfinfo@drc.equiniti.com</a>.